

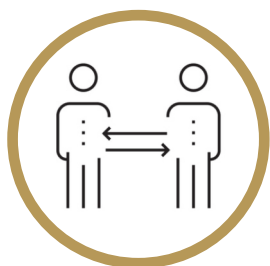
Although the Kingsgate Centre has remained open for essential retail throughout the Covid-19 pandemic, we are delighted to announce that we are now fully open with social distancing measures and a one-way system in place.

SUMMARY OF THE KEY POINTS

- > Do not shop if you feel unwell.
- > Store opening and times are at the stores discretion.
- > Face masks must be worn in stores.
- > Social distancing measures are in place.
- > One-way system around the shopping centre.
- > Expect delays.
- > Car parking is open.
- > Toilets will be open but with controlled access.

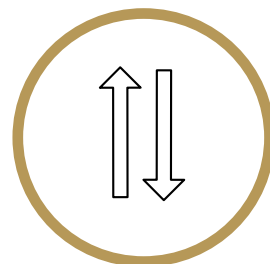
ADVICE FOR YOU

With new measure in place, we have some advice & guidelines to make the most of your shopping experience.



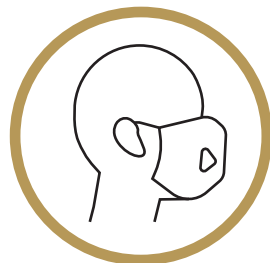
Social Distancing

Your safety and that of our staff is our number one priority. During the lockdown period we have been working incredibly hard keeping the centre clean and we have taken all the measures necessary to make your shopping experience as smooth and as safe as possible. This means implementing official safety measures, such as a one-way system and physical distancing whilst on the mall and in shops. This will mean a restriction on the number of people allowed in at one time. Please plan your trip carefully and know what you want to buy before you visit. Please allow more time than usual for your trip as queues are expected. Individual stores have their own clearly defined waiting zones. Please be patient and help us keep everyone safe.



One Way Route

A new one-way route inside the centre will be in place. Entrance & Exit for pedestrians will be from High Street, Queen Anne Street, James Street and Carnegie Drive. If you are arriving by car please keep left at all times in using the staircase and only one person at a time (or two from the same family) may use the customer lifts. Please be vigilant and observe traffic flow signage around the scheme. Be prepared to queue and to travel further distances as you move around the mall.



Face Masks in Shops

By law, face masks have to be worn. There is a face mask vending machine at Kingsgate and several shops also stock masks.



Car Park & Facilities

Our car park will be open but there will be a restriction on spaces with some bays closed. Toilets will remain open. Restrictions however are in place to limit the number of customers using the toilets at any one time – 2 customers at any time. Please also ensure your hands are washed thoroughly whilst using these facilities. Continual re-sanitisation is being carried out by our onsite team.

Thank you for your patience and cooperation.