



## To All Our Customers Scottish National Lockdown Restrictions

As we entered Scottish Government Lockdown restrictions in January 2021, we can assure all our customers the Kingsgate Centre will remain fully open for the provision of essential retail and takeaway. To assist us to assist you, we would ask that you observe the following :-

1. Please **ONLY** visit the Kingsgate Shopping Centre for essential food or medical / pharmaceutical supplies and prepaid / contactless Takeaway.
2. At **ALL TIMES**, keep to the left hand side of the shopping malls whilst walking through, avoiding crossing the malls.
3. At **ALL** times, please observe a clear distance of at least 2 metres between yourself and any other person.
4. At **ALL** times, please adhere to instructions given by our highly trained members of staff—we're here to help.
5. Please observe the guidance below in regard to active handwashing—with soap—and minimising spread through coughing.
6. Should you experience the symptoms of Covid-19—fever and coughing—please do not visit the Kingsgate Centre and isolate yourself for your own protection and that of others.
7. When visiting the Kingsgate Centre, where possible avoid close contact with others including hand and face contact.
8. When visiting the Kingsgate Centre, where possible avoid touching hard surfaces, counters etc. Whilst these are regularly deep cleaned we must minimise the risk.

I can assure you that every part of the Kingsgate Shopping Centre is deep cleaned and disinfected on a daily basis and all hard surfaces are disinfected on an hourly basis for your safety. This will continue and frequency may increase. Additionally, we are actively monitoring all staff and will isolate any immediately should they either be at risk or show symptoms of infection.

We have prepared this for your information based on the Government advice published on 5.1.21. While we are regularly checking the advice to make sure this notice is up to date, we might not be able to update all of our notices as soon as something changes. To be on the safe side you should always check online at <https://www.gov.scot/coronavirus-covid-19/> to ensure you have the best and most up to date advice.

## Remember **FACTS** for a safer Scotland



Face coverings



Avoid crowded places



Clean your hands regularly



Two metre distance



Self-isolate and book a test if you have symptoms